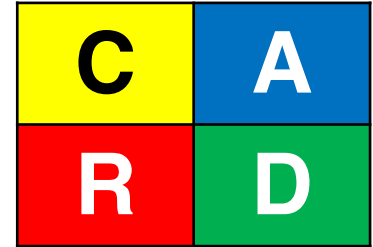


## Step 1: Discuss...

Direction: In Pairs Review & Discuss The 3 Example Improvement Strategies Listed Below (3 Minutes)

### Action 1. Review Team CARD Colours & Update Team Profile

- **Activity:** Refresher session on CARD Personality Game and update Team Profile
- **Time Required:** 15-20 minutes at next team meeting or scheduled time



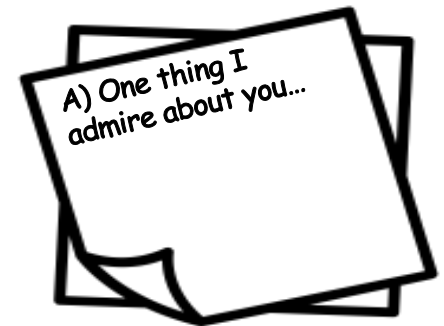
### Action 2. Review Above & Below Line & Calling Behaviour Skills Drill

- **Activity:** Review and update team Above & Below the Line Chart and practice (Fishbowl) using the team's Calling Behavior Protocol on a relevant Scenario
- **Time Required:** 15 minutes at next team meeting

Positive Behaviour We Aspire To In Our Team...
Negative Behaviour We Discourage In Our Team...

### Action 3. 'Post It Notes' Admiration / Concern Exercise

- **Activity:** Each person writes 'one thing I admire' (A) and 'one area of concern I have for you' (C) on a separate post it note per person and shares with team for further reflection and follow up
- **Time Required:** 3-5 minutes at end of next team meeting or huddle



### Action 4. Any Other Ideas?

## Step 2: Commit!

Direction: As A Whole Team Commit To One or More Of These Actions For The Month Ahead (2 Minutes)